

Google Fonts: Why does my survey take a long time to load for respondents in China?

Many of the fonts available for your survey are provided using [Google Fonts](#) which is blocked in China. If you are using one of these fonts it will take awhile for the request to time out.

As such, if you are deploying a survey that you expect folks in China to respond to it is best to use a web-safe font. To do so, go to the **Style** tab of your survey. For both the **Header Text** and the **Body Text** select one of the following:


- Arial
 - Courier New
 - Georgia
 - Tahoma
 - Times New Roman
 - Trebuchet MS
 - Verdana
-


> Header Text ×

▼ Body Text

Arial 14 **B**

- AMATIC SC
- Arial**
- Courier New
- Cutive**
- Georgia
- Great Vibes*
- HOLTWOOD ONE SC**



Darkness 

The image shows a text formatting interface. At the top, there are two tabs: 'Header Text' (active) and 'Body Text'. Below the tabs, there are controls for font type, size, and boldness. The font type is currently set to 'Arial', size to '14', and boldness to 'B'. A dropdown menu is open, showing a list of fonts: 'AMATIC SC', 'Arial', 'Courier New', 'Cutive', 'Georgia', 'Great Vibes', and 'HOLTWOOD ONE SC'. To the right of the font list is a color picker wheel and a 'Darkness' slider.

Related Articles