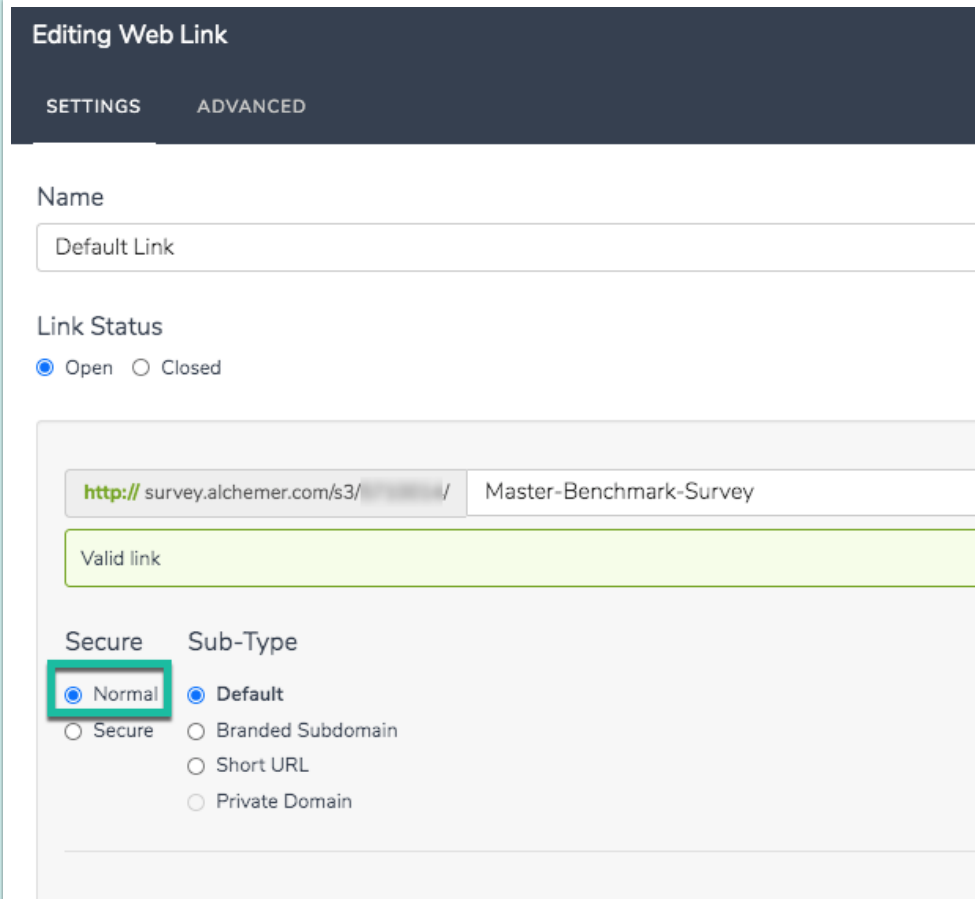


Secure Survey Share Links

We've Improved Survey Security!

Effective February 22, 2018, all newly created surveys or newly created survey links, email campaigns, etc. will use secure links (https) by default. If you prefer to use non-secure links, edit the link in question and select the **Normal** (http) protocol.



The screenshot shows the 'Editing Web Link' interface with two tabs: 'SETTINGS' and 'ADVANCED'. Under 'SETTINGS', there is a 'Name' field containing 'Default Link'. Below that is the 'Link Status' section with radio buttons for 'Open' (selected) and 'Closed'. A text field displays the URL 'http://survey.alchemer.com/s3/.../ Master-Benchmark-Survey'. Below the URL is a green box indicating 'Valid link'. The 'Secure' section has radio buttons for 'Normal' (selected) and 'Secure'. The 'Sub-Type' section has radio buttons for 'Default' (selected), 'Branded Subdomain', 'Short URL', and 'Private Domain'.

If you wish to take advantage of an extra layer of security when collecting data you can use secure links (https). https links use what is called Secure Socket Layer to transport data safely between client and survey by using an encryption algorithm.

You can set this up on a survey-by-survey basis on the **Share** tab.

1. Click to option to **Customize** below the **Primary Share Link**
2. Select **Secure**, click **Done** and **Save**. Your link will now be using the https protocol; ensuring that the data collected in your survey is secure.

Editing Web Link

SETTINGS ADVANCED

Name
Default Link

Link Status
 Open Closed

<https://survey.alchemer.com/s3/4/ Master-Benchmark-Survey>

Valid link

Secure Sub-Type

Normal **Default**

Secure Branded Subdomain

Short URL

Private Domain

Force Secure (https) Links

Account Administrators can choose to set this up at an account level thus forcing all links created to be secure by default. To do so, go to **Account > Settings** and select the option to **Force Secure (https) Links**. This will force all links for newly created surveys to https. This will not affect any existing survey share links.

Secure Private Domain Links

If you have a private domain set up, you may notice that you cannot create a link that is both secure *and* uses your private domain. This is because Secure Private Domains require a [custom set up](#).

Related Articles