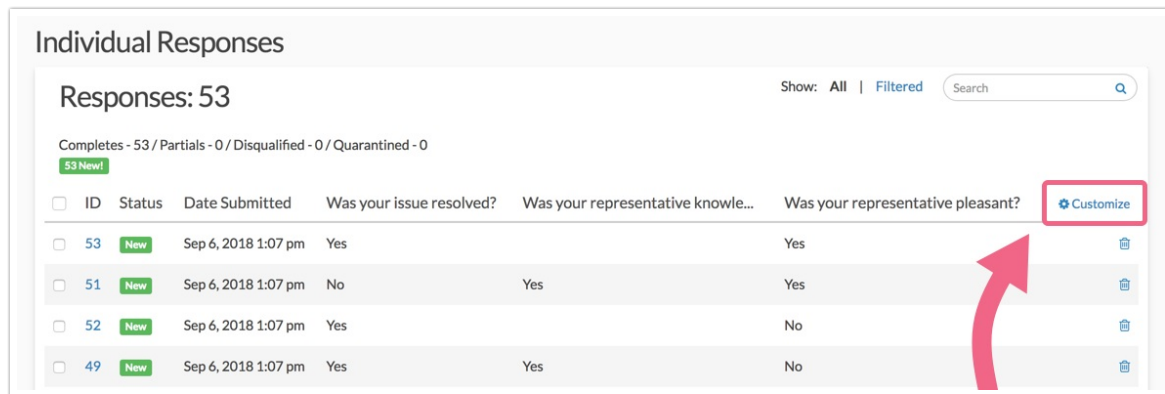


Customize Response Grid to Display the Data You Need

By default the response grid on the Responses tab will display the Response ID, Status, Date Submitted (Date/Time), and the first three questions in your survey. Don't fret though, you can change this to display the data that is most important to you!



Individual Responses

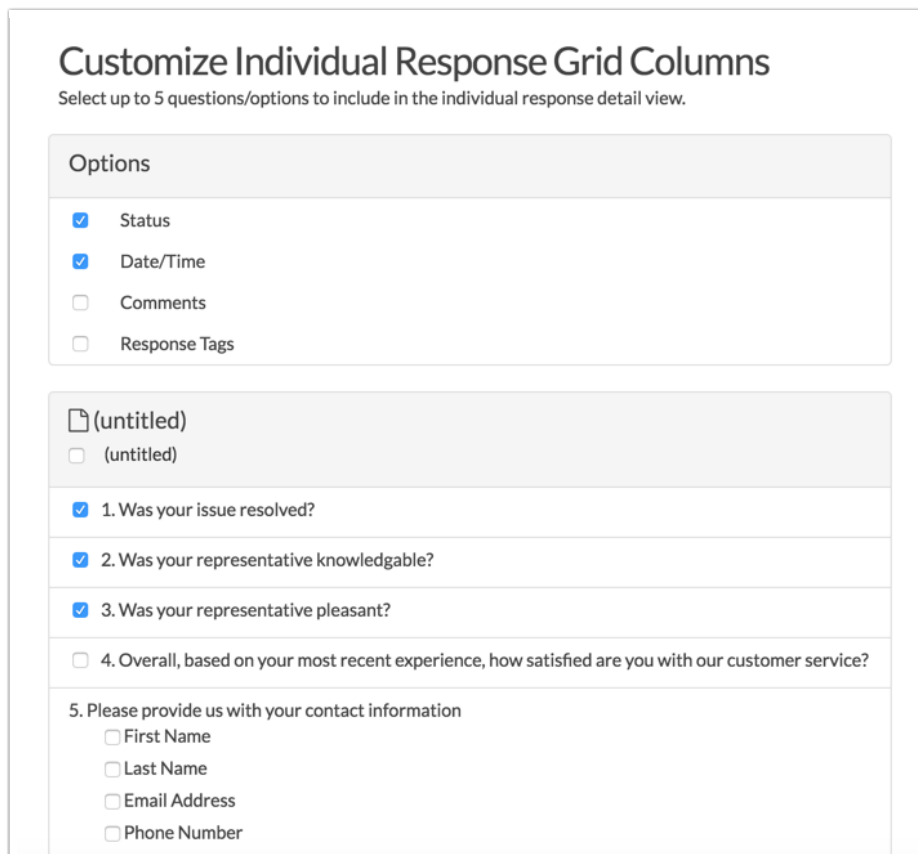
Responses: 53 Show: All | Filtered

Completes - 53 / Partials - 0 / Disqualified - 0 / Quarantined - 0

53 New!

<input type="checkbox"/>	ID	Status	Date Submitted	Was your issue resolved?	Was your representative knowle...	Was your representative pleasant?	Customize
<input type="checkbox"/>	53	New	Sep 6, 2018 1:07 pm	Yes		Yes	
<input type="checkbox"/>	51	New	Sep 6, 2018 1:07 pm	No	Yes	Yes	
<input type="checkbox"/>	52	New	Sep 6, 2018 1:07 pm	Yes		No	
<input type="checkbox"/>	49	New	Sep 6, 2018 1:07 pm	Yes	Yes	No	

1. To do so, click the **Customize** link in the top right corner of the grid.
2. In the popup select *up to 5 questions/fields* you wish to include and click **Save**. When you return to your Responses tab the data that is most important to you will display here!



Customize Individual Response Grid Columns

Select up to 5 questions/options to include in the individual response detail view.

Options

- Status
- Date/Time
- Comments
- Response Tags

(untitled)

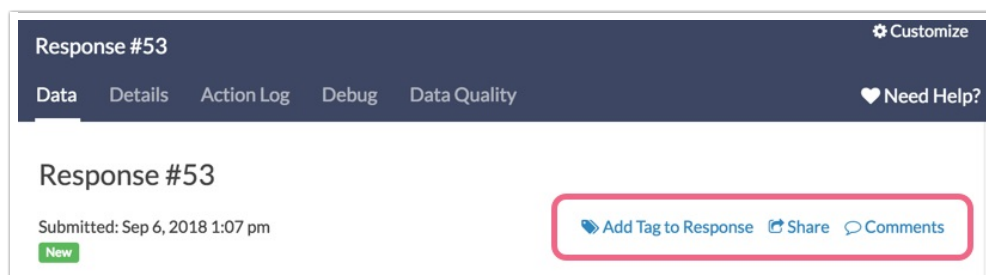
- (untitled)
- 1. Was your issue resolved?
- 2. Was your representative knowledgeable?
- 3. Was your representative pleasant?
- 4. Overall, based on your most recent experience, how satisfied are you with our customer service?
- 5. Please provide us with your contact information
 - First Name
 - Last Name
 - Email Address
 - Phone Number

FAQ

What are Notes and Response Tags?

Internal comments are available to use as a survey administration tool to make a note on each response. To add a comment click the **Comment** link in the top right of the **Data** tab (while viewing a specific response).

Response Tags are also a tool for survey administration tool. Use Response tags to categorize your responses. To add a tag click the **Add Tag to Response** link in the top right of the **Data** tab. Check out our [Tagging Tutorial](#) to learn more!



Why can't I display the files uploaded to my file upload question?

Links to file upload questions are only available for download within the Individual Response itself on the Data tab, or via the [Bulk File Export](#).

Related Articles