

Real-time Reports and Exports

Note: the [Standard Report](#) automatically updates with new responses and does not require appending the shared URL.

Important Notes About the Data That Displays in Your Standard Report

- The initial indexing of responses might take a few moments. Click the link to [View a Snapshot](#) link if you simply cannot wait to jump in.
- Once your report has loaded, there will be a 1 to 5-minute caching delay on pulling new responses or edits to responses.
- Old test data, that is, test data that was created prior to the release of the Standard Report (03/22/2015) will not display in your report.



Updating Other Reports to Show New Responses

All of our other reports and exports do not automatically update in real-time as respondents submit responses, this includes the [Legacy Summary Report](#), [Profile Report](#), [Comparison Report](#), [Crosstab Report](#), and [TURF Reports](#). However, we do have a way for shared links to reports/exports to update when they are viewed. Please note this will only work on shared links, not embedded reports.

If you [share a link to a report](#), you can append `&realtime=true` to the end of the link and it will update when the link loads.

A link to a report would look like this:

<http://app.alchemer.com/reportsview/?key=193520-3390331-090f6c371e2b854449b77f0602d7ca5d&realtime=true>

To keep all customers' Reports and Exports running as smoothly as possible, there are some limitations:

1. This will only refresh a report once every 15 minutes.
2. If you have more than 20,000 responses, then `realtime=true` will not work.
3. This only works on links to reports/exports, it will not work on an embed.

If an export or report stops working properly when using `realtime=true`, refresh the report/export manually within the platform before you can use the `realtime=true` URL variable.



Related Articles