

Why am I seeing numbers in my export instead of answer options?

CSV/Excel Exports will always export reporting values rather than answer options. Often the answer option and report value are the same, however, these values can be customized. A common use case for reporting values is to change them to numbers in order to obtain statistics like averages and standard deviations.

While there is not an option to export answer options as raw data you can change your reporting values in order to see answer options in your raw data.

To do so, find the survey question on the **Build** tab and edit the question. Click the **Advanced Option Settings** link to the right of your answer options and select **Auto** under Reporting Values.

The screenshot shows a survey question editor interface. At the top, there is a text input field for the question: "What question do you want to ask?" with a "Require this question" checkbox. Below this is a text area containing the question: "How satisfied/dissatisfied are you?".

Underneath the question text area, there are two tabs: "Common Answer Library" and "Advanced Option Settings". The "Advanced Option Settings" tab is active, showing a table of options and their reporting values.

OPTION	REPORTING VALUE
Very Dissatisfied	1
Dissatisfied	2
Neutral	3
Satisfied	4
Very Satisfied	5

Below the table, there are three buttons: "+ Click to Add Option", "Add *Other*;'N/A', etc", and "Paste in Options".

At the bottom of the editor, there are three buttons: "Add Another Question", "Never Mind", and "Save Question".

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