

Reports and Exports- FAQ and Troubleshooting

Common questions and troubleshooting tips for Alchemer's various report/export types, including:

- [Crosstab](#)
- [Comparison Report](#)
- [TURF Report](#)
- [Profile Report](#)
- [Fall-Off Statistics](#)

- [CSV/Excel Export](#)
- [SPSS Export](#)
- [Bulk PDF Export](#)
- [Bulk File Export](#)
- [Piped Data Export](#)

Visit the Standard Report FAQs [here](#).

Reports FAQs

- + Why do disabled questions display in my report/export?
- + How do I view results grouped by one question?
- + No-no's that cause trouble in reporting
- + When should I use a Turf Report?
- + How can I see where respondents are leaving my survey?
- + When would I use a Comparison Report?
- + When would I use a Crosstab Report?
- + Can I see how one respondent compares to the rest of the survey sample?

Exports FAQs

- + What options are available for exporting my data from Alchemer?
- + How do I share my exported data?
- + When would I use a Bulk File Export?
- + Can I export my responses as PDFs?
- + What is the Piped Data Export? When should I use it?
- + What is a CSV/Excel Export?
- + Does Alchemer support exporting to an FTP site?

- ⊕ Why are the characters in my CSV/Excel Export displaying incorrectly?
- ⊕ Why am I seeing numbers in my CSV/Excel Export instead of the answer options?
- ⊕ Is your exported raw data formatted incorrectly within Excel?
- ⊕ Why is the referrer value blank?
- ⊕ Why are the date and time submitted showing the wrong time zone?
- ⊕ My checkbox question exports with one answer option per column. Can I change this to export in a single column?
- ⊕ Leading zeros are being removed from my CSV/Excel Export. How do I fix this?
- ⊕ How do I open a zip file?
- ⊕ I'm having trouble exporting to SPSS, what might cause this?
- ⊕ How does piped data export to SPSS?

Miscellaneous Results FAQs

- ⊕ Can I weight data in Alchemer?

Related Articles