

Alchemer Europe Maintenance Window: August 2022

[Maintenance Notification](#)

Alchemer will be performing scheduled maintenance on our databases, with minimal planned downtime. Please refer to the schedule below:

- On **Monday August 8, 2022** from 9:00 PM MDT to 9:15 PM MDT (3:00 AM GMT to 3:15 AM GMT), some services, including account login, administrative features and API access may be unavailable. Survey taking and data capture will not be affected during this maintenance period.
- On **Tuesday, August 16, 2022 through Friday, August 19, 2022** , additional database maintenance is scheduled. There is no planned downtime or functional impact to the platform. You'll be able to continue accessing your account during this maintenance period. Survey taking, data capture, and API will not be affected. While not planned, you may experience some minor performance delays.

If you need support during or after the maintenance period, please [contact our Alchemer Support Team!](#)

Related Articles