

How to Export Survey Response Data From Alchemer Workflow

Alchemer Workflow Exports allow you to combine data sets and view how a single person responded across all surveys in a workflow.

To export your Alchemer Workflow survey data, go to the Monitor Tab > Exports. Select all versions, or a single version to export, and select New Export.

Customer Experience- NPS Follow Up

BUILD TEST **MONITOR**

Help P

Export

Run history

Version 1 ▾

Filter ▾ Search for an existing run

Completed 0 (0%) In progress 6 (100%) Most common step #

Run ID	Status	Date Started	Last Updated	Current Step	Total Time
63c6465f7f069	IN PROGRESS	Jan 16, 2023 10:55 pm	Jan 16, 2023 10:55 pm	-	5 months
63c6468640915	IN PROGRESS	Jan 16, 2023 10:56 pm	Jan 16, 2023 10:56 pm	-	5 months
63c646a455fe5	IN PROGRESS	Jan 16, 2023 10:56 pm	Jan 16, 2023 10:56 pm	-	5 months
63c646d678367	IN PROGRESS	Jan 16, 2023 10:57 pm	Jan 16, 2023 10:57 pm	-	5 months
63c646ea7fe1a	IN PROGRESS	Jan 16, 2023 10:57 pm	Jan 16, 2023 10:57 pm	-	5 months
63c6470899c66	IN PROGRESS	Jan 16, 2023 10:58 pm	Jan 16, 2023 10:58 pm	-	5 months

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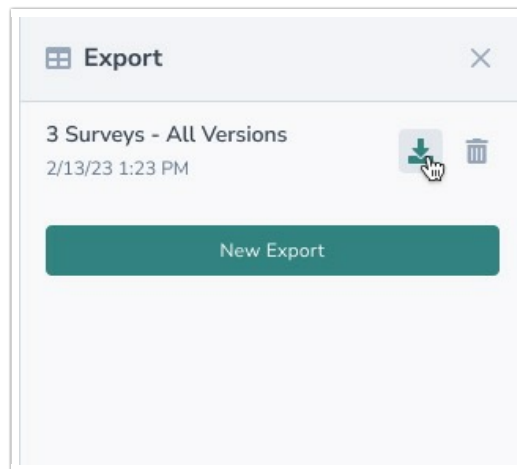
Export

Export data from your workflow-connected surveys to a CSV file.

This will export ALL data from any surveys that were ever connected to the workflow.

New Export

The new export will appear in the Export menu. Click the download icon to download a zip file with your new export. The zip file will include an individual CSV file for each survey in your workflow, including any surveys used to initiate a workflow using a Survey Listener. Open the zip file to access your exported CSV files.



These CSV files can now be imported into your data analytics system for further analysis. You can get a view of the entire respondent experience across surveys by using the unique identifier Workflow ID to view the respondent's responses across all surveys in the workflow. This analyzation is done outside of the Alchemer platform. To combine data from all surveys in a workflow inside the Alchemer platform, see [this document](#).

Managing Exports

At this time, you cannot rename exports within the Alchemer platform. As a leading practice, we recommend renaming each CSV file immediately after completing the download.

In the Alchemer Workflow Exports Menu, you can re-download previous exports at any time. You can also use the trash icon to keep things organized and delete any exports.

Once an export is deleted, you cannot undo it, and will need to generate a new export.

Export Format and Layout

File Type

Alchemer Workflow Exports will create a zip file that includes a CSV file for each survey in the workflow.

CSV Format and Layout

The CSV files are organized by the Workflow ID, a unique identifier tied to the respondent through each step in the workflow. This is followed by.

- Workflow Session ID: Identifies respondents who are currently progressing through or have completed the workflow. Workflow Session IDs are identical to the RunIDs listed in the Monitor tab.

- Response ID: This is the survey response ID – a unique identifier tied to the respondent through each part of the survey.
- Survey metadata
- Survey response data

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	Workflow ID	Workflow Session ID	Response ID	Time Started	Date Submitted	Status	Contact ID	Legacy Comments	Comments	Language	Referrer	SessionID	User Agent	Tags	IP Address	Longitude	Latitude	Country	Specific Industry Websites (online forums, blog, etc.) When you became aware of your need for [your product or service], which resources did you use to research potential solutions?
2	64876f84a8871	648770d7f39cb	1	6/12/23 15:24	6/12/23 15:27	Complete				English					192.168.1.1	87.822	37.759999	United States	
3	64876f84a8871	648771d3d361b	2	6/12/23 15:29	6/12/23 15:32	Complete				English					192.168.1.1	87.822	37.759999	United States	Specific Industry Websites (online forums, blog, etc.)
4	64876f84a8871	648771c4223e	3	6/12/23 15:32	6/12/23 15:35	Complete				English					192.168.1.1	87.822	37.759999	United States	Specific Industry Websites (online forums, blog, etc.)

A specific Workflow Session ID can appear in multiple rows if a particular survey is used multiple times in the same workflow.

Here are a few additional notes on the export format:

- Fields that don't have data, with the exception of "NA", will display as blank.
- Respondent's Run ID that did not see or take a survey will not be included in the file for that survey. An example of this is when a respondent does not see certain surveys because of If/Else logic and branching.

Alchemer Workflow Export Requirements

To create an Alchemer Workflow Export, the workflow must:

- Be built after May 2023. This may include surveys built prior to May 2023
- To create an export for workflows built prior to May 2023, delete all of the steps, and re-add them to the workflow. This will allow you to export future workflow data, but you will be unable to export data captured prior to May 2023.
- Must include surveys with responses
- Have a published version

Each user can only generate one Alchemer Workflow Export at a time. This limit is per user, so teammates working in the same workflow can both generate a new export at the same time, in their respective accounts.

Permissions

All accounts with an Alchemer Workflow license have Alchemer Workflow Export capabilities.